



I.E. Browser Configuration Guide

Windows Admin rights are needed to complete this one-time procedure but admin rights are not needed to use E-Box.

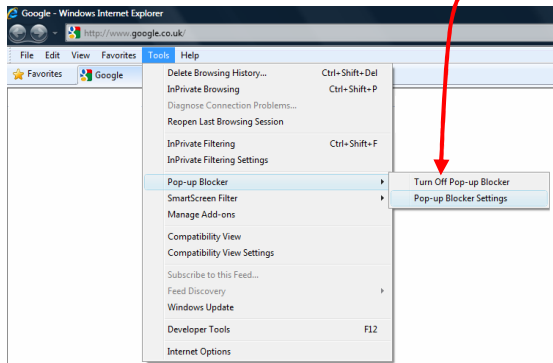
E-Box Support

For further help or information please contact the E-box Support Helpdesk

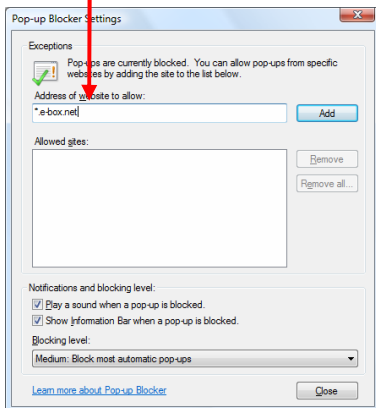
by telephone: **0870 243 2288**
or Email: support@e-box.net

Allowing E-Box Pop-ups

Launch Internet Explorer and then click the **Tools** menu, move the cursor to **Pop-up Blocker** then click **Pop-up Blocker Settings**.

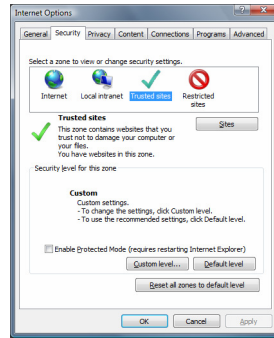


In the narrow box at the top, enter ***.e-box.net** then click **Add**.



Click the **Close** button.

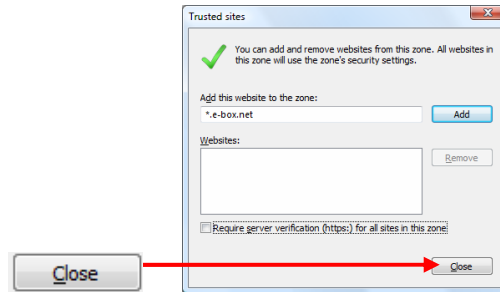
Security tab



Click the **Tools** menu within Internet Explorer, then click **Internet Options**.

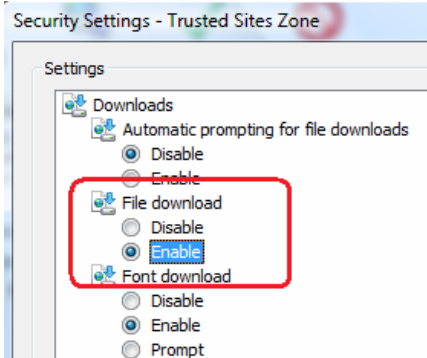
Click the **Security** tab, click the **Trusted Sites** icon, click the **Sites** button.

Make sure **Require server verification** is not ticked. In the narrow box type ***.e-box.net** and click **Add**. Click **Close**.



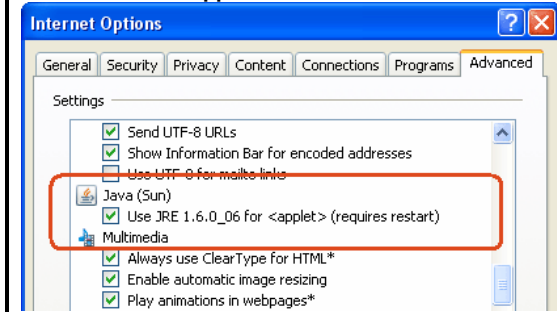
Staying on the **Security** tab, click the **Trusted Sites** icon again and then click the **Custom Level** button.

Scroll down to the **Downloads** section and ensure that **File Download** is set to **Enable** as shown here. Click **OK**.



Advanced tab

Click the **Advanced** tab and scroll down to find **Java (Sun)** in the list. If you can't find **Java (Sun)**, you can download it from www.e-box.net/support



Once this configuration is completed, you should login to E-Box using the username and password provided and then attempt to view a file by clicking it once and then clicking the **View** icon on the E-Box toolbar. This will automatically trigger the installation of an ActiveX control for the Brava viewer software to display content within E-Box.

After this has been installed, anybody logged on to the PC will be able to use E-Box as long as they have a valid E-Box account.

If you have any problems with this, please contact the E-Box Support Helpdesk on 0870 243 2288